

INCEPTION MOBILE RELEASE NOTES

Welcome to the Inception Mobile v2.0 Release Notes. Please read this document to find important information on changes and improvements to Inception Mobile.

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VERSION HISTORY

VERSION 2.0.0 – November 2023

WHAT'S NEW

- **BROWSE DIRECTORIES**
Users with the appropriate permissions will be able to browse stories, assignments and running orders by directory.
- **VIEW RUNNING ORDERS**
From the running orders tab, users can browse directories and search for a running order. While viewing a running order, users can see all the running order columns, timing information and the timing bar when the running order is in playout mode. Stories can be opened from the running order to edit.
- **CONFIGURE RUNNING ORDER VIEW**
In settings, users can select which running order columns should be visible and edit the order of columns for the running order view. In the running order view, users can edit the width of the columns and expand or collapse individual rows.

BUGS ADDRESSED

- Addressed an issue where a leading or trailing space character would impact the ability to search for a user when creating a message (IMA-3696).
- Fixed an issue where production cues in the story body were not displayed in bold (IMA-2833).
- Fixed an issue where tapping the close icon in message attachments was challenging (IMA-3694).

VERSION 1.2.0 – FEBRUARY 2023

WHAT'S NEW

- **SHOW ALL STORIES, ASSIGNMENTS**
Users with the appropriate permissions will see all stories or assignments created in Inception, regardless of the directory. These stories and assignments will appear in one single list.
- **NAVIGATION IMPROVEMENTS**

Users can now open stories from messages or within an assignment list.

- **REQUEST APPROVAL**

Mobile users can now request approval for broadcast stories from the mobile application.

BUGS ADDRESSED

- Fixed an issue where the create story icon does not appear at times after the mobile application times out. (IMA-2707)
- Fixed an issue where dynamic updates to an assignee does not appear as expected. (IMA2695)

VERSION 1.1.1 – DECEMBER 2022

BUGS ADDRESSED

- Fixed an issue where an incorrect message could be displayed when users logged out. (IMA-2671)
- Fixed an issue where the "Cancel/Request Approval" button could become disabled if the app lost Internet connectivity and would remain disabled if the app regained connectivity. (IMA-2656)
- Group member count will now be properly displayed in conversations. (IMA-2595)
- Fixed an issue where the edit story slug button was still shown after story was published. (IMA-2632)
- Addressed security vulnerabilities related to CVE-2019-10744, CVE 2022-37603, CVE 2021-42740, CVE 2021-44906 and CVE 2022-39353.

VERSION 1.1.0 – OCTOBER 2022

WHAT'S NEW

- **PERSIST LOGIN FOR USER VIA 'REMEMBER ME' TOGGLE**

This feature allows users to save their access code, username, and password once they select the 'Remember Me' toggle to avoid entering this information each time they use the app.

- **LAUNCH EMAIL**

When selecting an email address in the app, it will now open it in the device's default email application.

- **DIAL PHONE NUMBER**

Selecting a phone number will now open the number in the device's native calling application.

- **OPEN ADDRESS IN ASSIGNMENT/CONTACT VIEW**

Selecting an address in the app will now open the address in the device's default map application.

BUGS ADDRESSED

- Fixed an issue where a user could not dismiss the keyboard by tapping outside of the text input on login screen on iOS devices (IMA-2539) Fixed an issue where multi-line content in Assignment details was rendered as one line. (IMA-2597)
- "Session Expired" modal no longer appears when user loses Internet connectivity. (IMA-2566)
- Fixed an issue where "Assignment Removed" modal appeared in the Assignment view when a user session expired. (IMA-2397)
- Password field is no longer hidden behind the keypad when there is an error on the login screen. (IMA-2336)
- Fixed an issue where multi-day assignments did not appear after the start date had passed. (IMA-2294)
- Fixed an issue where larger Message attachments would not load. (IMA-2287)
- When a user toggles between SOT and INST then the changes are now applied correctly. (IMA-2275)
- Fixed an issue where text was deselected when user selects SOT or INST. (IMA-1966)
- Fixed an issue where tapping in the story body would cause it to scroll. (IMA-1935)
- Fixed an issue where some file types were not supported in Assignment attachments. (IMA-1545)
- Addressed an issue where text was sometimes cut at the end of a sentence. (IMA-1242)
- Fixed an issue where the first word of auto-suggest was not displayed on iOS. (IMA-1138)
- Selecting text then pasting will now properly replace the text. (IMA-1117)
- Selecting text formatting options in a new line will no longer automatically change casing to lower case. (IMA-875)

- Long press of space bar to move cursor position will now maintain formatting selection. (IMA-874)

VERSION 1.0.0 – APRIL 2022

WHAT'S NEW

- **VIEW, CREATE AND EDIT STORIES**

Users can remotely create new stories and edit existing stories directly from their iOS or Android device. On login, users will be shown a list of stories assigned to them for easy access. Users can also search for existing stories and view recently updated stories. When creating or editing a story, users can see story information like slug, estimated time, running order, status, story body and MOS objects. Users can edit the story body including adding production cues, read text, SOT text and instruction text.

- **SEND AND RECEIVE MESSAGES**

Users can view and respond to existing conversations or create a new conversation directly from Inception Mobile. A badge will notify users of unread messages.

- **VIEW ASSIGNMENTS**

View My Assignments or All Assignments prioritized starting with today's events. Or search for a specific assignment using keywords. View important information for each assignment including times, location, assignees, content, stories, attachments and contacts.

- **LIGHT AND DARK MODES**

In the app settings, users can choose light or dark modes to change the background and coloring of the user interface. Or set the app to auto and it will follow the mode selected in the device settings.

UPGRADE NOTE

Using Inception Mobile requires the core Inception system to be running v15.5 or later and for mobile app functionality to be enabled.

GETTING HELP

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.

- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
- **Technical Support: (+1) 613-652-4886**
- **After Hours Emergency: (+1) 613-349-0006**