

# INCEPTION MOBILE RELEASE NOTES

Welcome to the Inception Mobile v1.0.0 Release Notes. Please read this document to find important information on changes and improvements to Inception Mobile.

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## VERSION HISTORY

### VERSION 1.0.0 – APRIL 2022

#### WHAT'S NEW

- **VIEW, CREATE AND EDIT STORIES**

Users can remotely create new stories and edit existing stories directly from their iOS or Android device. On login, users will be shown a list of stories assigned to them for easy access. Users can also search for existing stories and view recently updated stories. When creating or editing a story, users can see story information like slug, estimated time, running order, status, story body and MOS objects. Users can edit the story body including adding production cues, read text, SOT text and instruction text.

- **SEND AND RECEIVE MESSAGES**

Users can view and respond to existing conversations or create a new conversation directly from Inception Mobile. A badge will notify users of unread messages.

- **VIEW ASSIGNMENTS**

View My Assignments or All Assignments prioritized starting with today's events. Or search for a specific assignment using keywords. View important information for each assignment including times, location, assignees, content, stories, attachments and contacts.

- **LIGHT AND DARK MODES**

In the app settings, users can choose light or dark modes to change the background and coloring of the user interface. Or set the app to auto and it will follow the mode selected in the device settings.

#### UPGRADE NOTE

Using Inception Mobile requires the core Inception system to be running v15.5 or later and for mobile app functionality to be enabled.

## GETTING HELP

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.
- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
  - **Technical Support: (+1) 613-652-4886**
  - **After Hours Emergency: (+1) 613-349-0006**